



SECRETARÍA

gob digital



Digital Participation Plataforma

Digital Adoption and Monitoring area
June 20th, 2024

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01

**What does the Secretary of
Digital Government do?**

What is the mandate of Digital Government Secretariat?

“To coordinate and provide intersectorial advice to public services on the strategic use of digital technologies, supporting their use, data and public information to enhance management and to provide close and quality services to the people”

What is the mandate of Digital Government Secretariat?



We work on three lines of action:

1. Establishing cross-cutting policies and regulations associated with Digital Transformation.
2. Developing and operating enabling cross-cutting platforms for public institutions.
3. Coordinating and guiding institutions in the implementation of policies associated with Digital Transformation.

¿What is the focus of Act N°21.180?

Act N°21.180 on Digital Transformation of the State, published on november 11th, 2019, amends -among others- Act N° 19.880, to advance towards the digitalization and transformation of the entire cycle of Administrative Procedures of public services under the Act N°19.880 of Administrative Procedure Bases.

Implementation Groups



- Ministerios
- Servicios públicos
- Contraloría General de la República
- Fuerzas Armadas y Fuerzas de Orden y Seguridad
- Delegaciones Presidenciales Regionales y Provinciales

326 GB



- Gobiernos Regionales
- Municipalidades clasificadas en grupo 1 y 2 según clasificación SINIM de Subdere.

100 GB



- Municipalidades clasificadas en grupos 3, 4 y 5 según clasificación SINIM de Subdere.

261 GB

Deployment Strategy



Digital
Government
Secretariat



Implementation
Strategy



Central
Government



Regional
Government



Universities



SLEP



Schools



Health
Services



Health
Care



Subdere

Incentive role



GORE

Territorial role



Universities

Territorial change
role



Municipalities

Digital Transformation Coordinator

- 1. Drive the development of an internal working group in their institution.
- 2. Maintain ongoing communication with Digital Government.
- 3. Inform your institution about the milestones, commitments, deadlines, and instances associated with the digital transformation process.
- 4. Participate in activities scheduled within the framework of the Digital Transformation Coordinators Network.
- 5. Report progress of your institution in Digital Transformation matters.

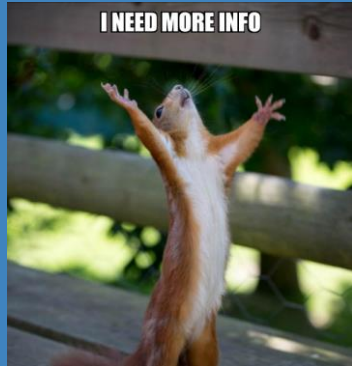


02

Principles applied in the digital participation platform

Basic principles

Information



Access to information.

Transparency.

Awareness campaigns.

→ Workshops

Participation



Consultative participation.

Binding participation through voting.

→ Workshops

Colaboration



Campaigns and collaboration projects in content development.

→ Workshops

Project features



Newsletter



Mail



DPP



RRSS



Recognition



Webinar/
Workshops

Value



DTC can voluntarily propose topics in which they wish to showcase best practices or highlight challenges.

Coordinate



The space they can coordinate.

Resources



The learnings from each 'phase' can be transformed into content and documents.

Recognition



It contains a recognition format for participation.

Interaction



DTC with possible similar challenges or best practices are identified to invite them to the space and share experiences.



Cycle of Principles

To promote quality digital participation is important:

Phase of access
to information



That contributes to
promoting informed
and meaningful
participation.

Phase of
collaboration



And for participants
to understand the
extent of their
participation and to
avoid false
expectations.

Phase of results



Partial or final results
that allow individuals
to know how their
participation was
used.



03

Good practices and conclusions



Communities in Digital Participation



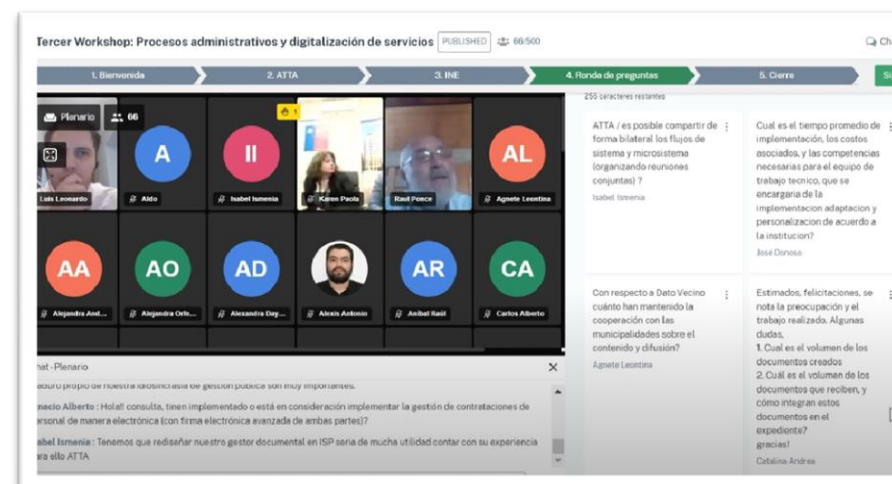
Digital Transformation Coordinator Network



1er Premio
TRANSFORMADORAS:
Instituciones destacadas en
Transformación Digital



Nuestro espacio de encuentros
y workshops



Women in Digital Transformation Network

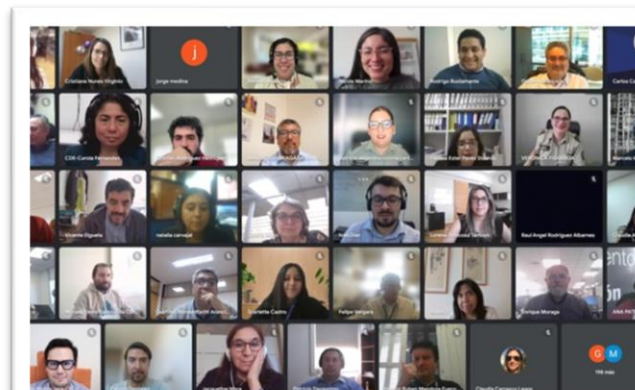
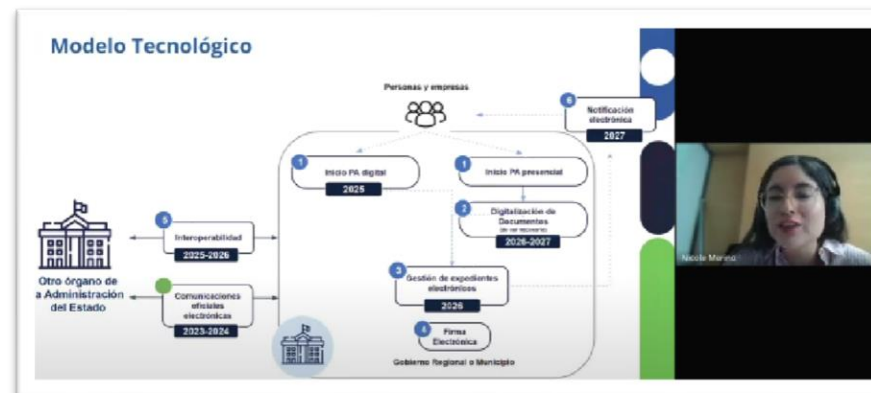


Cross-cutting projects

Cycle of Principles



Encuesta de Retroalimentación
2024 para Coordinadores/as de
Transformación Digital



Se realizaron las Jornadas de Coordinadores/as 2024

👤 Más de 670 funcionarios y funcionarias asistieron a las Jornadas de Coordinadores y Coordinadoras de Transformación Digital, en donde se compartieron los principales hitos de 2024 y se abordaron los principales temas para resolver dudas e inquietudes de los CTDs.

Our team

The way we communicate with others is important, which is why in our team, we care about our image and ensuring that everyone can understand what we do.



News on our plataform

[Página de inicio](#)[Todos los proyectos ▾](#)[Noticias](#)[Notas](#)[Eventos](#)[Preguntas frecuentes](#)[Acerca de](#)[Inicia sesión](#)

Las Notas de Transformación Digital es un espacio de divulgación mensual, donde los equipos de la Secretaría de Gobierno Digital compartirán contenidos relevantes y buenas prácticas asociadas a la Transformación Digital. Este es un espacio abierto a todas las personas interesadas en la transformación del Estado.

Only effective participation with informed individuals
will lead to improving public services. We don't want
empty participation.





www.digital.gob.cl

